



**City of Kingston
Report to Council
Report Number 24-201**

To: Mayor and Members of Council
From: Paige Agnew, Commissioner, Growth & Development Services
Resource Staff: Kyle Compeau, Manager, Enforcement Services
Date of Meeting: August 13, 2024
Subject: Request for Noise Exemption – The Frontenac Club

Council Strategic Plan Alignment:

Theme: Policies & by-laws

Goal: See above

Executive Summary:

This report is requesting a noise exemption on behalf of The Frontenac Club, located at 225 King Street East, which has outlined the need for amplified music and other audio/visual presentations for a variety of events hosted at their premises. The Frontenac Club is seeking a noise exemption to allow for amplified voice and music, up to five occasions per week, from May 1 through November 30 annually until November 30, 2026, or once the City of Kingston Noise By-Law has been reviewed, whichever comes first. The Frontenac Club is defined within a residential area within Schedule D of the Noise By-Law, prohibiting amplification of sound 24/7 if heard from one premise to another.

Recommendation:

That The Frontenac Club, located at 225 King Street East, be granted an exemption from Schedule B of By-Law Number 2004-52, "A By-Law to Regulate Noise", expiring November 30, 2026, to permit amplified sound for up to five occasions per week between May 1 and November 30 of each year, limited to Sunday through Wednesday between 12 p.m. to 8 p.m. and Thursday through Saturday between 12 p.m. to 10 p.m.; and;

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That should the provisions related to amplified sound contained in Schedule B of By-Law Number 2004-52, "A By-Law to Regulate Noise" be amended prior to the November 30, 2026 expiration of the exemption granted to The Frontenac Club, the exemption will be voided at the time those amendments come into effect.

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Authorizing Signatures:

ORIGINAL SIGNED BY COMMISSIONER

**Paige Agnew, Commissioner,
Growth & Development Services**

ORIGINAL SIGNED BY CHIEF

ADMINISTRATIVE OFFICER

**Lanie Hurdle, Chief
Administrative Officer**

Consultation with the following Members of the Corporate Management Team:

Jennifer Campbell, Commissioner, Community Services	Not required
Neil Carbone, Commissioner, Corporate Services	Not required
David Fell, President & CEO, Utilities Kingston	Not required
Peter Huigenbos, Commissioner, Major Projects & Strategic Initiatives	Not required
Brad Joyce, Commissioner, Infrastructure, Transportation & Emergency Services	Not required
Desirée Kennedy, Chief Financial Officer & City Treasurer	Not required

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Options/Discussion:

Section 3.3 of By-Law Number 2004-52, A By-Law to Regulate Noise (the “Noise By-Law”) states that any person may apply to the Licensing & Enforcement Division requesting an exemption from the prohibitions in Schedule A and B of the Noise By-Law; Section 3.4 provides that Council may approve the exemption request and impose any conditions it deems appropriate.

Background

The Frontenac Club is a distinguished venue known for providing upscale hotel accommodations and hosting a variety of events, including both private and corporate gatherings. Their operations include the use of an outdoor patio and a tented parking lot area, which are integral of their event offerings.

Request Details

The Frontenac Club is seeking a noise exemption to allow for amplified voice and music from May 1 through November 30 annually until November 30, 2026, or once the City of Kingston Noise By-Law is reviewed in its entirety, whichever comes first. During this period, they host numerous events that necessitate the use of amplified sound to ensure the success and enjoyment of their guests. The specific days and times for which the exemption is required are as follows:

Sunday through Wednesday, 12 p.m. to 8 p.m.
Thursday through Saturday, 12 p.m. to 10 p.m.

The request was initially for 7 days a week, and the Frontenac Club, based on consultation with various community members has reduced the length of request by hours into the evening, along with limiting the request to five occasions a week. These days will be chosen by The Frontenac Club based on scheduling and demand.

Types of Events

The events held at The Frontenac Club that require amplified sound include:

- **Civic Events:** For example, Kingston’s “40 under 40” event and receptions for visiting international consular staff.
- **Corporate Events:** Hosting Kingston-based businesses and major corporations such as TD Bank, KPMG, AstraZeneca, and others.
- **Social Events:** Including weddings, engagements, showers, retirements, and team dinners.
- **Music Performances:** Featuring local artists performing live music on the patio throughout the week, especially during warmer months.

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Noise Management Strategy

The Frontenac Club has implemented several measures to mitigate the impact of noise on the surrounding community:

- **Volume Control:** Ensuring the amplification system is maintained at reasonable levels.
- **Contractual Agreements:** Including clauses in event contracts that stipulate the timing and volume levels of amplified sound.
- **Scheduling Considerations:** Avoiding scheduling multiple high-level events simultaneously.
- **Noise Level Monitoring:** Monitoring noise levels during events and taking immediate action to address any concerns.
- **Artist Selection:** Avoiding booking several artists and large bands that could significantly increase noise levels.

Community Engagement

The Frontenac Club has actively engaged with the surrounding community to address any concerns related to noise:

- Delivered 200 notices to neighbours about the noise exemption request and their intentions, as seen in Exhibit C.
- Received 11 negative emails and 25 positive emails in response to notices as of the writing of this report as seen in Exhibit A.
- Proactively communicated with neighbours to explain the situation and importance of the noise exemption for their operations.
- Held meetings with community members to discuss concerns and potential solutions.

Justification

The noise exemption is crucial for The Frontenac Club to:

- **Support Tourism:** By offering a venue that attracts visitors and supports Kingston's tourism objectives.
- **Promote Local Culture:** Encouraging local musicians and artists, thereby enriching the cultural landscape.
- **Economic Benefits:** Providing a desirable location for businesses and social gatherings, which contributes to the local economy.

Existing Policy/By-Law

Council may grant exemptions to By-Law Number 2004-52 "A By-Law to Regulate Noise". The authority to approve noise exemptions is specifically granted to Council under Subsection 129(b) of the Municipal Act.

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Notice Provisions

The Municipal Act no longer requires public notification, but notice is given in order to provide council with community feedback before deciding on this request.

An advertisement of this request was posted on the City website as shown for Exhibit B on July 7, 2024, until August 2, 2024. Furthermore, since the Frontenac Club submitted a revised version of their exemption, staff provided a further extension of time for residents to provide public feedback based on the new request. This extension ran from August 2 until August 9, 2024.

Financial Considerations

The applicant for noise exemption is required to pay a fee of \$347.80 to help cover the cost of processing the noise exemption request, as well as the cost of the newspaper ad.

Contacts:

Kyle Compeau, Manager, Licensing & Enforcement 613-546-4291 extension 1343

Other City of Kingston Staff Consulted:

None

Exhibits Attached:

Exhibit A - Public Feedback

Exhibit B - Public Notice

Exhibit C – Notice to Neighbours

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Amplified sound at Frontenac Club special events
Date: July 21, 2024 8:16:32 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi Kyle, I live at Carruthers Wharf a block from the Frontenac Club and in my 15 years at this address have never been disturbed by sound of any kind from there . I am in support of this beautiful venue having the ability to use amplified sound on occasion before 11 pm when there is a special event there. I've never heard anyone living in my building mention that noise is an issue for them .I believe that the owners of the hotel respect the people living in the neighborhood and would take that into account when an event is held there. Sincerely, Jane Cunningham

To whom it may concern:

I support the Frontenac Club's wish to have outdoor music during the summer months. I have been at these events and have sat close to the music. The volume has never prevented my companion and me from having a low conversation.

What motivates the detractors to seek this kind of attention, albeit negative?
One wonders .

Thank you,
Carole Peters
29 July 2024

Mr. Kyle Compeau
Manager Enforcement Services
City of Kingston
City Hall
216 Ontario Street
Kingston, ON K7L 2Z3

30 July 2024

Dear Mr. Compeau:

It would be wonderful for the outdoor music venue to continue at the Frontenac Club in downtown Kingston. The cultural atmosphere adds to the charm of Kingston's downtown vibe. There are so few venues in our city, especially outside, and this is one that deserves to remain. Local artists are supported and we all benefit.

The building has housed a business for more than 175 years and the Frontenac Club for 117 years of that. It has existed long before residents moved into neighbouring homes. Businesses, and specifically restaurants, need our advocacy and foot traffic to improve their chance of survival. This business contributes to the city's overall tourism and economy, particularly since covid.

Thank you kindly for considering our input to help the Frontenac Club to retain its outdoor music performances for this summer and for years to come.

Yours respectfully,
Carrie Peters Reid
Concerned citizen and friend of the Frontenac Club


From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club
Date: July 15, 2024 6:11:51 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Mr. Compeau: We are a neighbour of the Frontenac Club at 53 William St. We support their application for a noise exemption request. They are an important and integral part of our neighbourhood. We see the hours of their request as fair for all parties.

Cheers,

Gregory Davies, MD FRCSC FACOG
Professor Emeritus, Queen's University

From: 
To: [Compeau, Kyle](#)
Subject: Frontenac Club
Date: July 27, 2024 5:34:43 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Mr. Compeau,

I am in support of the request by Frontenac Club for an exception to the current Noise By-law. I am a neighbour and have not been disturbed by the amplified music and voice at Frontenac Club during the hours specified in the request. They are a bonus for the city.

Sincerely,
Marjorie Mason

Sent from my iPad

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club Bylaw Exemption
Date: July 24, 2024 6:26:01 PM

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Dear Mr Compeau,

it has come to our attention that the proprietor of the Frontenac Club is seeking a bylaw exemption for amplified music & voice during May 1st to November 30th annually, for the following hours: Sunday through Wednesday: 12:00 pm – 9:00 pm and Thursday through Saturday: 12:00 pm – 11:00 pm.

We are owners and residents of 24 Earl Street, and Mr Skolnick and Mr Billing of the Frontenac Club have approached us, as neighbours, for support of their request/motion.

We are happy to support the management of the Frontenac Club in this matter. We could go on here how lucky Kingston is that someone chose to take over this historic property and invest significant sums in order to make it into the establishment that it is today, but that may not be relevant to your decision making.

They have our strong support.

Udo Schuklenk
Ricardo Smalling

24 Earl Street
Kingston, ON
K7L 3N6

[REDACTED]

Sent with [Proton Mail](#) secure email.

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club By-Law Request
Date: July 26, 2024 2:36:23 PM

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Hello Mr. Compeau,

I am a neighbour of the Frontenac Club. I'm emailing to let the city of Kingston know that I support their request for a By-law exemption for amplified music and voices. I, living just a block away, have never had an issue with their noise levels.

Thank you

Ara Harriman

From: [REDACTED]
To: [Compeau, Kyle](#)
Cc: [REDACTED]
Subject: Frontenac Club
Date: July 19, 2024 7:26:35 AM

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Hello Mr Compeau,

My name is Jessica Morris and my partner Zack Moll and I live on Earl street in between King street and Ontario street.

We enjoy the Frontenac club being nearby and have used their saunas in the winters a few times. We do not mind the occasional music or event, whenever they do happen it is nice to see that people are enjoying the space.

We support them seeking an exemption to the by-law that allows for amplified music and voices within reasonable times and days of the week

Thank you!
Jessica Morris
Zack Moll

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club exemption
Date: July 24, 2024 1:46:07 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Mr. Compeau,


The Frontenac Club is around the corner from our house on Earl Street. Last summer, when we went for our evening walks, we would often pass the outdoor patio at the hotel and enjoy the music coming from that stage. This is a pleasant and wonderful addition to downtown life in Kingston. The music was never loud or overbearing.

My wife and I fully support The Frontenac Club's request for a noise bylaw exemption for this purpose.

Sincerely,

Clarke Mackey

84 Earl Street

From: 
To: [Compeau, Kyle](#)
Subject: Frontenac Club
Date: July 30, 2024 12:13:03 PM

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Good Morning Mr. Compeau

I am contacting you to express my support for the Frontenac Club in their request to seek a by-law exemption for amplified music and voice from May to November during the hours they have listed in their application.

I have lived at the Landmark, 165 Ontario since 1984 and was delighted when the current owners renovated FG thus providing a unique dining experience in this area..I have eaten there several times with friends and neighbours- both inside and out on the patio and have enjoyed the musical entertainment when it was available.

I believe it would be a loss to this neighbourhood and to Kingston should the club not be granted the requested by-law exemption.

Sincerely, Patricia Nekus

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club Inn - neighbour in support of by-law exemption
Date: July 18, 2024 7:08:33 PM

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Dear Mr. Kyle Compeau

As a neighbour, I am 100% in support of the request submitted by the Frontenac Club Inn for the noise by-law exemption during May 1 to Nov 30 within the hours:

Sun-Wed 12 pm to 9 pm

Thurs-Sat 12 pm to 11 pm

Thank you for helping to support local business. They have done a fabulous and tasteful job at renovating and operating this facility.

With regards,
Helen Driver
65 Earl St, Kingston, ON K7L 2G5

[REDACTED]

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club Inn Patio
Date: July 29, 2024 9:12:39 AM

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To whom it may concern,

I am writing in support of the continuation of live music at the Frontenac Club Inn in Kingston on the patio. This business contributes greatly to the Kingston economy and provides a sophisticated venue for food, drink and accommodation that will attract guests from urban centres near Kingston. The outdoor space is beautiful and the music is tasteful and restrained.

Further, the hours for live music of 5 to 7 p.m. cannot possibly rise to the level of actionable nuisance to neighbouring properties. The law of nuisance requires a balancing of the competing interests of neighbours, and everyone is expected to tolerate some degree of noise. Music on a neighbouring property for two hours in the late afternoon once a week clearly does not rise to the level of being a substantial or non-trivial interference with the use and enjoyment of property, as is required by law in Canada (*Antrim v. Ontario* SCC 2013).

I understand that there may be by-laws which restrict noise in the area. I would expect that even a strict by-law would still permit home renovation, public utility repairs, garbage collection, or children playing, all of which would generate a similar amount of noise. I fail to see how this music would differ in kind or degree from these other activities, and in fact might likely be more welcome than some of the above.

This is a very wealthy and privileged neighbourhood, and my guess is that those who might complain are demonstrating "an excessive delicacy" as per *Antrim*, supra, and have a distorted sense of their own rights and entitlement to determine how the city should respond in these circumstances. I urge the city to respond appropriately and to balance these interests in a way that recognizes the public utility of the Frontenac Club Inn and does not give undue weight to the arguably trivial and overly sensitive reaction of a few neighbours.

Sincerely,

Lynne Hanson

Lynne Hanson

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club letter of support
Date: July 17, 2024 5:58:21 PM
Attachments: [image001.png](#)
[image002.png](#)

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Hi Kyle,

I am writing to you in support of the upcoming request for an exemption for the Frontenac Club coming to council in August.

I live on Ontario Street near the William Street intersection, where the Frontenac Club is located just a short distance away. Currently residing on the waterside, I spent two years living on the street side of the tall buildings in block D. During this time, it was a rare occurrence to hear music from the Frontenac Club; when we did, it was delightful and subtle, contributing to a pleasant atmosphere. Overall, it added a touch of charm to the neighbourhood rather than posing any inconvenience.

As the Executive Director of Downtown Kingston BIA, which proudly counts the Frontenac Club among its members, I can attest to the high-quality experience it consistently offers. Housed in a meticulously restored historic building, the Club attracts a discerning, respectful clientele that significantly contributes to the local economy. Its presence elevates the character of the surrounding area and serves as a deterrent to less desirable elements. The occasional sounds of soft music wafting through the air compared to the concerns faced by residents in other parts of the city.

In the face of yet another challenging summer for Kingston's businesses, compounded by the persistent closure of the LaSalle Causeway, many businesses are doing whatever they can to keep their doors open.

Considering the wider challenges facing our community, a complaint about soft music playing during the tourist season is hardly something worthy of addressing – but here we are! Please help to get this exemption approved.



Marijo Cuerrier
she/her
Executive Director
Downtown Kingston BIA

[REDACTED]
[REDACTED]
[REDACTED]
downtownkingston.ca
353 King St. E. Suite 200,
Kingston



From: [REDACTED]
To: [Compeau, Kyle](#)
Cc: [Mayor of Kingston](#); [Glenn, Conny](#)
Subject: Frontenac Club Noise Exemption
Date: July 23, 2024 12:10:09 PM

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As a neighbour of the Frontenac Club, I was disturbed to learn the problems they are having with the Noise By-law. Where they are located and with their commercial zoning it makes little sense to not allow them reasonable amplified music and voices. I trust that fairness and reasonableness will prevail and there will be an exemption from the Noise By-law granted them.

-Bob.

—
103 Wellington St, Kingston, ON K7L 3C6

From: [REDACTED]
To: [Compeau, Kyle](#)
Cc: [Agnew, Paige](#)
Subject: Frontenac Club- Noise Exemption
Date: July 15, 2024 11:36:02 AM

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Hi Kyle,

Hope you are well.

I'd like to express my support for the Noise Exemption being requested by the Frontenac Club at an upcoming Council Meeting (I believe it will be going to Council on August 13th).

As you may know, **having live music with low levels of amplified music and voices on their patio and having amplified sound and voices during special events and weddings under a tent in their parking area is a very important and integral part of their business model.** As it turns out, the current Noise By-law does not allow for any amount of amplified music or voice.

They did go through a rezoning when they bought the property to allow for all of their uses and they do fall within the Downtown Kingston Business Improvement Area. The ownership received no objections to their rezoning from any neighbours during this process.

They are now applying for only a noise exemption for the purposes above.

They recently had one neighbour complain to the City about the music levels on their patio, which included one artist playing an acoustic guitar with a small speaker at about 7:00 PM.

These business owners are very conscious about respecting their neighbours, and they are committed to monitoring the sound carefully.

We appreciate your due diligence on this file, and thank you for recognizing our support and confidence in this business owner and thank you for recognizing their efforts and business needs in a balanced way.

Kind Regards,

Krista

Krista Marie LeClair (she/ her), MBA

Executive Director

Kingston Accommodation Partners

177 Wellington St., Suite 200

Kingston, ON

K7L 3E3

[REDACTED]
[REDACTED]

I may periodically send emails outside of my regular working hours; please do not feel obligated to reply outside of your regular working hours.

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club
Date: July 15, 2024 4:01:27 PM

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Mr. Compeau,

This email is being sent to support the application by the Frontenac Club for an exemption to the amplified sound restriction for the Frontenac Club patio

As a neighbour of the Frontenac Club (living on Gore Street), I find the Frontenac Club patio and the musical entertainment on the patio to be enhancements to the neighbourhood

The music is never loud and is never at late hours and is not at all disruptive to the quite ambience of the neighbourhood

As such, I'd ask for the City's support of this exemption application

Thank you for your consideration,

J. Sheridan

John W. Sheridan

From: [Klumper, Courtney](#)
To: [Compeau, Kyle](#)
Subject: Fw: Supporting Live Music Venues in Kingston
Date: July 26, 2024 11:57:38 AM
Attachments: [image.png](#)
[Outlook-tu0ha124.png](#)
[Outlook-shdivuja.png](#)

Hi Kyle,

It looks like Tyler intended to send you the email below, but accidentally misspelled your email address. Passing this along for your awareness.

Thank you,



Courtney Klumper
(she/her/hers)
Communications Officer
Communications and Public
Engagement

City of Kingston
British Whig Building, 310
King St. E.
216 Ontario St. Kingston,
ON K7L 2Z3
613-546-4291 ext.1227
cklumper@CityofKingston.ca



The City of Kingston acknowledges that we are on the traditional homeland of the Anishinaabe, Haudenosaunee and the Huron-Wendat, and thanks these nations for their care and stewardship over this shared land.

From: [REDACTED]
Sent: Friday, July 26, 2024 11:47 AM
To: City of Kingston - Communications <communications@cityofkingston.ca>
Subject: Fw: Supporting Live Music Venues in Kingston

Visitor Information Centre Team
Tourism Kingston



From: Tyler Forkes [REDACTED]
Sent: July 26, 2024 10:08 AM
To: kcompeay@cityofkingston.ca <kcompeay@cityofkingston.ca>
Cc: Sean Billing <sean@frontenacclub.com>; Kingston Economic Development Info <info@investkingston.ca>; Visit Tourism <visit@tourismkingston.com>; Mayor of Kingston <mayor@cityofkingston.ca>
Subject: Supporting Live Music Venues in Kingston

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Dear Mr. Compeau,

I'm Tyler Brett Forkes, a proud Kingstonian as well as (among other things) a singer / songwriter who performs regularly throughout the city and surrounding areas. I'm writing to seek your support for the Frontenac Club's request for a noise by-law exemption which I understand is going before Council on August 13.

As a working musician, I can tell you that it's often challenging to find, connect with, and secure enough bookings within the City

to make music a successful entrepreneurial venture. Losing the opportunity to perform at the Frontenac Club would be a real blow to the music scene and our artistic community. In addition, Kingston's efforts to be known as a music city (an encouraging, collaborative, initiative shared by the City, the Kingston Economic Development Corporation, and Tourism Kingston - all copied here) would be diminished, as well. The Frontenac Club's rich history and ambiance provide an amazing setting for live music. In fact, it's one of my favourite places to play.

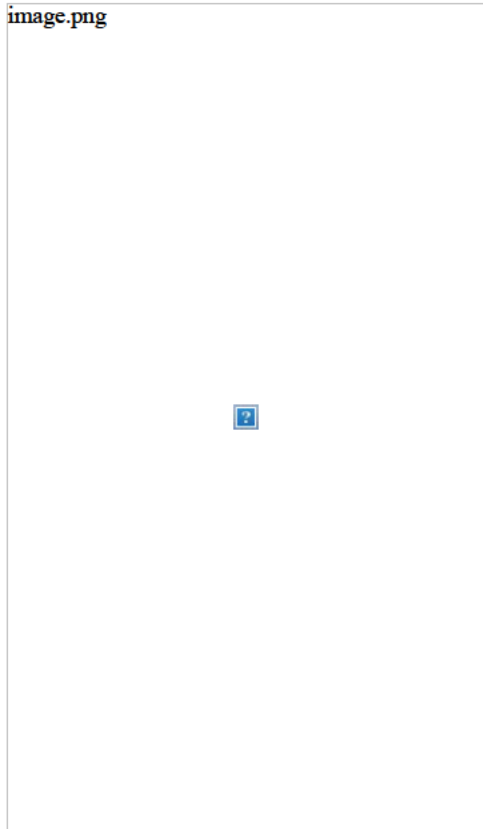
Many of the acts I'm familiar with who play at the Frontenac Club are single, acoustic performers like myself and our amplification is minimal, tasteful, and would not reasonably be deemed a nuisance. I'll have to double check their website to be sure, but I don't believe that AC / DC or the Rolling Stones are scheduled to perform in their courtyard this summer! Seriously though, I believe that the kind of entertainment the Frontenac Club presents is exactly what people expect, and in fact hope for, when they visit our downtown area. It's one of the things that makes our city cool.

I hope that you and Council will seriously consider this input and look favourably upon the Frontenac Club's request for a noise by-law exemption. I'm scheduled to perform there again on August 22, and I sure hope that I'll be able to plug in my little amp and provide a professional experience for those who come out to the show. You're all invited to come out and join us!

All best wishes,

Tyler

Tyler Brett Forkes
Singer / Songwriter



From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Noise By-law Exemption Frontenac Club
Date: July 20, 2024 11:12:26 AM

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Mr. Compeau:

It has come to my attention that the Frontenac Club has requested an exemption to the Noise By-law to permit amplified music and voice between 12:00pm and 9:00pm, Sunday to Thursday and 12:00pm to 11:00pm on the remaining days of the week.

I reside at 135 Ontario Street, a short distance from the premises and in fact can see the rear of the property from my front window.

I have no objection to the exemption. I find it a reasonable request and support it completely.

Please feel free to contact me should you require any further clarification.

Thank you,
Bill Sheppard

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Noise exemption application at Frontenac Club
Date: July 18, 2024 10:04:29 PM

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Hello Kyle,

When I read about the Frontenac Club noise exemption request, I immediately had reservations. I live about a block away. The FC is really located in a residential area. I was very glad to receive a letter from the owners this week better explaining the situation from their perspective.

On one hand, it is hard to imagine supporting a situation where a neighbour has a noise bylaw exemption that would allow them to exceed normal noise levels every day, throughout the afternoon and evening, from spring to fall. The neighbourhood is not dead-quiet, but it's peaceful enough that we can generally sleep with the windows open. We'd like it to stay that way.

However, I can say that noise from the FC has not impacted us in recent years. Perhaps those living closer have had a different experience. My household would be willing to support this application on the grounds that the permit is reviewed annually. Maybe it would also be possible for the management of the FC to share contact details where neighbours might reach them if noise gets out of hand. Perhaps this could help maintain goodwill between the FC and the nearby residents, and ensure that the application can get neighbourhood support year after year.

In general we appreciate having the FC operating on the property, and hope they may continue for years to come. It would be nice to find a solution here that could work for everyone.

Thank you for reading.

Laura Knap
79 William St.

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Re: City of Kingston - Temporary Noise Exemption Request for Frontenac Club
Date: July 10, 2024 9:31:57 AM

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As the owner of the site that is directly beside this I would like to say we are in full support of this request. I think it is important to support this local business to allow for extra noise so they can host both local and out of town guests having a wedding or other event.

We need people downtown to support our downtown businesses.

Jay Patry | Owner
PATRY Group of Companies



Kingston • Ottawa • London
Advancing Communities

On Tue, Jul 9, 2024 at 3:06 PM <noreply@cityofkingston.ca> wrote:



Temporary Noise Exemption Request for Frontenac Club

The City of Kingston has received a request from the Frontenac Club located at 225 King St. East, for a temporary noise exemption to allow amplified voice and music for various events held at their venue from May 1 to Nov. 30 annually. The requested exemption times are:

- Monday: 12 p.m. - 9 p.m.
- Tuesday: 12 p.m. - 9 p.m.
- Wednesday: 12 p.m. - 9 p.m.
- Thursday: 12 p.m. - 11 p.m.
- Friday: 12 p.m. - 11 p.m.
- Saturday: 12 p.m. - 11 p.m.
- Sunday: 12 p.m. - 9 p.m.

We invite the public to submit any comments or concerns regarding this noise exemption request. Please direct your feedback to Kyle Compeau, Manager, Enforcement Services, by Friday, August 2 at 4 p.m.

About the City of Kingston

Kingston's vision of being a smart, livable and leading city is fast becoming reality.

History and innovation thrive in our dynamic city located along the beautiful shores of Lake Ontario, an easy travel distance from Toronto, Ottawa and Montreal, in the heart of eastern Ontario. With a stable and diversified economy that includes global corporations, innovative startups and all levels of government, Kingston's high quality of life offers access to world-class education and research institutions, advanced healthcare facilities, affordable living and vibrant entertainment and tourism activities.

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Contact Us

216 Ontario Street,
Kingston, Ontario, Canada
K7L 2Z3

[**City of Kingston**](#)

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: The Frontenac Club
Date: July 16, 2024 8:46:46 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi Kyle - I live in Sydenham Ward, around the corner from the Frontenac Club. I recently received a notice regarding an application for noise exemptions at the Club. I wanted to let you know that I am fully supportive of these exemptions. As a neighbour (and a frequent patron), I have never heard noise levels that would be considered in any way disturbing. This facility is an integral part of both Downtown Kingston and Sydenham Ward and I believe operates in a very respectful manner towards the community.

Living downtown brings with it inherent challenges in regards to noise and disturbances - it's part of living in an urban environment. The Frontenac Club is part of this environment and should be able to operate in a way that maximises their business model - occasional parties, weddings and live music. I am in full support of their requested noise exemptions.

Regards,
Mike Preston.

--

Michael Preston Design



From: [REDACTED]
To: [Compeau, Kyle](#)
Cc: [Glenn, Conny](#)
Subject: Writing in support of noise exemption bylaw for the Frontenac Club
Date: July 17, 2024 12:10:41 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Mr. Compeau,

I am writing with respect to the application by the Frontenac Club for an exemption to the current bylaw regarding amplified sound. My understanding is that the current bylaw does not allow for any amount of amplified sound..

I am writing as a very close neighbour (33 Earl Street), as well as a regular visitor to the Club. I have stayed in the rooms, rented the space for private parties, attended public events, and enjoyed meals and cocktails both inside and outside on the patio. Moreover, as a member of the Kingston historical and architectural community, and a keen supporter of the enhancement and maintenance of the properties that make up Kingston's unique historical fabric, I recognize that the Frontenac Club's ability to maintain a high-end level of hospitality is absolutely integral to its ability to maintain the building and property to the very high standard we see today.

The Frontenac Club is a jewel in my neighbourhood and the city at large. It is an iconic, award-winning building that more than pulls its weight is giving Kingston residents and out-of-town visitors an amazing experience. In the summer season, the large and beautiful patio offers beautiful al fresco dining, drinks and conversation. Wedding receptions are held here, as are reunions, after work drinks, dinners on special occasions and often a group meeting after one of the downtown heritage walks.

But I need to stress that this beautiful structure is a commercial enterprise, and while its natural charms go a long way, it also needs to do everything reasonable in its power to draw customers. Which brings me to the issue of exemption from the bylaw, which strikes me as a very reasonable request that would allow the Club to compete with other venues. My understanding is that the Club would like to be able to offer amplified sound, where warranted by customer demand, during prescribed hours six days a week during the tourist season. The amplified live music i have heard in the past has generally been of the folk/jazz/contemporary sort and quite easy on the ears and barely audible on the other side of the stone walls. As a customer and near neighbour, I maintain that any sounds of hospitality one might hear walking by are a neighbourhood enhancement, as opposed to any kind of disturbance.

I support an exemption which would allow the Club to thrive in its mission. Kingston could only benefit from this.

Yours truly,

Marc Shaw
33 Earl St
[REDACTED]

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: amplified music and noise on king
Date: July 18, 2024 6:52:59 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Mr. Kyle Compeau,

I am writing this letter in the hopes that, as a resident of Kingston and community member, my voice is heard in this matter. I came home from work today (I am a curator at Agnes Etherington Art Centre) and found a letter from the Frontenac Club in my mailbox urging their neighbours to send an email to you that support them in their request for a noise exemption.

I am one of several people who over the last couple of years has sent in complaints to the city regarding their amplified music and other noises coming from their patio (an example is below). I know many of my neighbours have also sent in complaints. In fact, the hotel's letter stipulates only one occasion, and they sugar coat it, and continue with the letter by expressing how their customers appreciate the music, which is only one side of the story. I know the last time a complaint was made the police ended up at the establishment (which also shows me that others are just as upset about the noise levels as I am, my complaints were never taken that seriously).

Their boutique hotel is on a major residential part of King Street East, way further from all the businesses down near and around Market Square. They're the only ones that exist on this part of the street. I live right across from the hotel on King, and I know a neighbour of mine can also hear their patio noises all the way on William in her apartment. I know the neighbours below as well as to the right of me have also sent in complaints. As you know, sound travels, and when it's amplified it can travel far and high. I have come home many times in the summer having to close my windows (my apartment has no AC), and waiting for the band to stop playing, which has gone way past 9pm on weekdays. I have tried to tolerate this but, in all honesty, it gives me severe stress thinking that I am going to come home to amplified noise most nights, and now they're requesting an exemption of some sort that might make my living situation truly uninhabitable.

I am not sure what else to do but hope that this exemption doesn't go through. I think it would really impact the neighborhood in negative ways, as it already has. This is where we live and sleep and take care of ourselves after a long day at work, and to know that an outdoor patio with live music, almost every night, causes such deep discomfort and stress already is really worrisome and troubling, to say the least. I wouldn't have moved into this apartment if I knew this was going to happen. I moved here in July 2021 during the pandemic, so nothing like this was going on then.

I want to add that I tried to speak to the manager at the hotel several times, in person and in writing, in the hopes that he can figure out a different way of accommodating both the hotel's needs and the neighbours, but he has been dismissive and unaccommodating throughout our correspondence. After, I realized that I was not being heard is when I sent in the complaints to the city. It's always my preference to try and come to a resolve, but, unfortunately, it didn't feel like this was mutual and in fact, concern for their neighbors or the neighborhood were not being considered at all. And this letter today validates this.

Please do let me know if I can do anything else, provide more information, or whatever can help in this matter. I am happy to be present in any way I can.

Thank you so much for reading and hearing this.

Much warmth,
Nasrin

Nasrin Himada, PhD
Associate Curator, Academic Outreach and Community Engagement
Agnes Etherington Art Centre, Queen's University
36 University Avenue, Kingston ON, Canada K7L 3N6
Queen's University is situated on Anishinaabe and Haudenosaunee Territory.

From: contactus@cityofkingston.ca <contactus@cityofkingston.ca>

Sent: August 29, 2023 8:36 AM

To: Nasrin Himada <nasrin.himada@queensu.ca>

Subject: City of Kingston: Noise Issue [Reference#: 230717-000582]



PLEASE DO NOT REPLY WITHIN THIS BOX.

Subject: Noise Issue

Reference #: 230717-000582

(Sarah) (08/29/2023 08:36 AM)

Good morning Nasrin,

The City wants to ensure neighbourhoods are safe and enjoyable for residents. As part of this, the bylaw enforcement team works hard to regulate excessive noise across the city.

The following activities are prohibited at all times in residential areas:

- Any amplified music or sound that is coming from a speaker or a device
- Construction, or use of construction equipment, on Sundays and holidays
- Persistent noise-making by a household pet or pets

To Report an infraction

To report noise infractions during our business hours 8 am to 8pm Monday to Friday, call 613-546-4291 ext. 3135. If you are having ongoing concerns with amplified sound at outside of our regular business hours, we have a designated 'Noise Enforcement' team scheduled Thursday, Friday and Saturdays 9pm-3am. They can be contacted via the Kingston Police Non-Emergency number: 613-549-4660, where your concern would be dispatched directly to them. Please contact us while any noise violation is ongoing, and we will attend to investigate the concerns.

Sarah (she/her/hers)
Property Standards & Municipal Law Enforcement Clerk
City of Kingston
216 Ontario Street Kingston, ON K7L 2Z3
613-546-4291 x3135

The City of Kingston acknowledges that we are on the traditional homeland of the Anishinaabe, Haudenosaunee and the Huron-Wendat, and thanks these nations for their care and stewardship over this shared land.

(Nasrin Himada) (08/28/2023 09:11 PM)

And just so you know it's past 9pm and the band is still playing.

From: Nasrin Himada <nasrin.himada@queensu.ca>

Sent: August 28, 2023 6:40 PM

To: contactus@cityofkingston.ca <contactus@cityofkingston.ca>

Subject: Re: City of Kingston: Noise Issue [Reference#: 230717-000582]

hi Sarah,

I don't know what to do anymore.

But this situation has created a very unpleasant living environment.

Is there anything else I can do?

Can I come in and talk to someone? Are there other options?

If it was easy to find a place in Kingston I would just move, but we all know that's not possible.

Nasrin

From: contactus@cityofkingston.ca <contactus@cityofkingston.ca>

Sent: July 18, 2023 3:41 PM

To: Nasrin Himada <nasrin.himada@queensu.ca>

Subject: City of Kingston: Noise Issue [Reference#: 230717-000582]

You don't often get email from contactus@cityofkingston.ca. [Learn why this is important](#)

(Nasrin Himada) (08/28/2023 06:40 PM)

hi Sarah,

I don't know what to do anymore.

But this situation has created a very unpleasant living environment.

Is there anything else I can do?

Can I come in and talk to someone? Are there other options?

If it was easy to find a place in Kingston I would just move, but we all know that's not possible.

Nasrin

You don't often get email from contactus@cityofkingston.ca. [Learn why this is important](#)

(Sarah) (07/18/2023 03:41 PM)

Good after noon Nasrin,

Thank you for contacting the City of Kingston By-Law and Property Standards department regarding your concern with Noise. This matter has been assigned to the officers monitoring this area for their review and direct response. Your concerns have been documented under service request 230717-000582. Please note that The noise bylaw does not have any restrictions regarding decibels as the bylaw only deals with times and location of the noise.

The City does not provide updates or share information about specific enforcement activities underway with properties or enforcement cases, as a matter of privacy to all parties.

If you have additional comments or concerns that arise, please do not hesitate to contact the City again either by phone at 613-546-0000 or by email at contactus@cityofkingston.ca.

Regards,

Sarah (she/her/hers)
Property Standards & Municipal Law Enforcement Clerk
City of Kingston
216 Ontario Street Kingston, ON K7L 2Z3
613-546-4291 x3135

The City of Kingston acknowledges that we are on the traditional homeland of the Anishinaabe, Haudenosaunee and the Huron-Wendat, and thanks these nations for their care and stewardship over this shared land.

(Nasrin Himada) (07/17/2023 06:55 PM)

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi,

I am writing in regard to the outdoor live music that is playing at The Bank, at the Frontenac Club on King street east. I am a resident of that area; I am actually directly in front of the establishment, right across the street. The bands that play there every Monday and Thursday

have been excessively loud. And I understand they play between 6pm-9pm, which is the appropriate timeframe, but I was wondering if I could talk to someone about whether the decibel level is appropriate or not, as I do feel the sound is very much amplified. I have exchanged emails with Sean Billing who is the manager of the restaurant, but he's been very dismissive with me. I have asked him if it was possible to turn the volume down or to figure something out with the amp, but nothing has changed.

This is my last resort, as I really don't like to cause any friction with anyone, and I am a huge supporter of the arts [here at Agnes we have worked with you on several occasions in regard to outdoor activity like the Solstice Block Party last summer].

I would like the bands to continue to play, of course, but it has been very disruptive. The music starts as soon as I get home from work. I have tried to explain to Sean that the sound travels, but I don't think he understands. My apartment is on the second floor of a two-story house. I would love to know if you have any suggestions for how to make this better for all of us.

Please do feel free to call me if it's more convenient.

Wishing you well.

warmly-

Nasrin

Nasrin Himada, PhD
Associate Curator, Academic Outreach and Community Engagement
Agnes Etherington Art Centre, Queen's University
36 University Avenue, Kingston ON, Canada K7L 3N6
Queen's University is situated on Anishinaabe and Haudenosaunee Territory.

[AT AGNES TODAY](#)

Please reply to this email or quote the reference # in future correspondence relating to this inquiry.

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: City of Kingston Temporary Noise Exemption Request for Frontenac Club
Date: July 16, 2024 11:13:33 AM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

We live at 52 Earl Street - approximately 1 block from the Frontenac Club. Further, as landlords, we have a responsibility to our Earl Street tenants to provide comfortable and safe accommodation. Our properties are located in a residential area. The area is also a Historic District so that many of the residences do not have air conditioning. That means that windows need to be open for air circulation.

Noise pollution is a problem for us. We are affected by the air-conditioning noise from the apartment buildings on Ontario Street, continuous travel noise from King St East and Ontario Street - both arterial routes. For several months of the year motorcyclists and hyped-up cars create noise peaks that are unhealthy. That is our noise background.

Reviewing the application for a “temporary exemption from the noise by-law, specifically for amplified voice and music” I note that the request is for:

9 hours a day
7 days a week
7 months of the year
ad infinitum.

Exemptions in the past have been granted by the City for specific dates and times, sometimes with conditions. To grant this exemption request would make a mockery of the protection which the noise bylaw offers residents. It would set a dangerous precedent.

Sincerely,

Helen Finley

Helen Finley
Earl Street Cottages
52 Earl Street
Kingston, Ontario K7L-2G6
Canada

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club
Date: July 28, 2024 9:33:14 AM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

This establish should seek occasional exemption from the noise bylaw only. There request should be denied.
Approval would establish a precedent for others.
John Cruickshank
49 Earl St.

Katherine and Brian Bennett
1-232 King St. E.
Kingston ON
K7L 3A6

July 28, 2024

Mr. Kyle Compeau
Manager Enforcement Services
City of Kingston

Dear Mr. Compeau,

We recently became aware of correspondence from The Frontenac Club, requesting our support of their application for a By-Law exemption to allow for amplified sound every day of the week for seven months of the year between the beginning of May to the end of November. We live on King St E., directly across from the Frontenac Club, and would thus bear the brunt of any amplified sound emanating from their patio. At present, the hotel regularly has amplified music during the day and evenings, which is easily heard from inside our house. When being played, it is impossible for us, or especially our tenant on the second floor, to hear ourselves think, let alone sleep or conduct work-related Zoom calls.

Thus we are adamantly opposed to a By-Law exemption being granted under the conditions requested. One of us, as well as our tenant upstairs, work from home and need to participate in Zoom calls on a regular basis. This is impossible when there is amplified music and sound coming from across the street. In fact, our tenant will likely end her lease with us should this By-Law exemption be granted. We will then be faced with trying to find another tenant, which will be difficult to do once proposed tenants find out about the noise from across the street. More disturbing though, is the prospect of having the value of our home reduced, should this By-Law exemption be granted. This is totally unacceptable, and it is most unreasonable for us and our neighbours to have our property values compromised to support the bottom line of this commercial enterprise.

The owners of the Frontenac Club have indicated that their ability to host events is fundamental to their economic success, and that they cannot run a full-service, high-quality boutique hotel and restaurant with patio, without the presence of amplified music and voices. It is unfortunate that the owners did not do their homework and be aware of the current Noise By-Law provisions when formulating their Business Plan. However, lack of planning on their part should not result in the compromise of our quality of life, and that of our neighbours. Further, they have stated that they are not asking for approval to initiate something new at the Frontenac Club, but rather, they be allowed to continue with what they have been doing since they reopened (ie operate in contravention of City By-Laws).

Although we do appreciate the desire of the owners of Frontenac Club to increase the economic viability of their hotel by hosting events that necessitate amplified music and sound, the scope of their request is unreasonable. A more limited Noise By-Law exemption (eg weekends until 9 pm) would still allow them to host such events, while respecting the rights of their neighbours to enjoy their homes in relative peace and quiet.

Yours sincerely,



Brian Bennett, Professor Emeritus, Queen's University

28 July, 2024

Kyle Compeau
Manager, Enforcement Services
City of Kingston

CC: Conny Glenn, Councillor
District 10 – Sydenham
City of Kingston

VIA EMAIL: KCompeau@CityofKingston.ca; CGlenn@CityofKingston.ca

Dear Mr. Compeau –

As an owner of 228 King Street East, I'm writing to express my extreme opposition to the parameters of a request for a Temporary Noise Exemption for the Frontenac Club at 225 King Street East, directly across the street from my residence. (I must also note that I am disappointed to have only learned of this situation from my neighbours, with no communication from the City or Councillor Glenn in any form, which is clearly unacceptable).

There is no doubt the Frontenac Club is a welcome addition to our neighbourhood. I appreciate the care and restoration of the historic building and the animation its guests provide to the streetscape. I have stayed there on several occasions, I'm friendly with several members of staff, and I'm proud to introduce out-of-town visitors to its facilities.

However, it is unfortunate the Club did not do due diligence to understand the parameters of the Noise By-Law prior to engaging in a commercial endeavour which, according to them, relies upon amplified music and voice on their patio. The broad and expansive parameters of their request for a temporary exception is beyond excessive. Seven days a week? For up to 11 hours a day? For seven months of the year?

Although the Club says they require flexibility, granting such an exemption to the Noise Bylaw could severely impact the quality of life in our neighbourhood. I am already subject to occasional amplified performances several times a week, for which I'm forced to close my windows and avoid sitting outside on some lovely summer nights.

However, I understand it's a fact of life living downtown to occasionally hear short periods of noise, and I accept that. But expanding the opportunity for the Club to use amplified noise under their proposal is untenable and could potentially impact the value of homes and real estate in the immediate area.

Although the Frontenac Club is a commercial endeavour and part of the Downtown Kingston BIA, it is the ONLY such endeavour in our residential neighbourhood, and therefore needs to find a way to operate and be successful while respecting its unique location. I'm sure a much more limited scope of days/hours/and months (i.e. weekends until 9 p.m.) in a noise exemption would allow the business to succeed, and still allow downtown residents to enjoy their properties without distraction.

Mr. Compeau, thank you for your consideration.

Scott Henderson
Former Vice-President, Communications
Bell Media Inc.



From: [REDACTED]
To: Compeau,Kyle
Cc: [REDACTED]
Subject: FW: City of Kingston - Temporary Noise Exemption Request for Frontenac Club
Date: July 9, 2024 5:14:24 PM

Hello Kyle

Forwarding this to you from a resident

Jeff McLaren
Councillor - Meadowbrook-Strathcona
Chair -Limestone City Co-operative Housing Inc
Office: (613) 888-4327
Cell : (613) 328-1638
E-mail: jmclaren@cityofkingston.ca
www.jeffmclaren.ca

P.S. Please contact me for any concerns you have with the City of Kingston - I look forward to helping you with them.

P.P.S I also make myself available for drop in consultations sessions every Sunday from 3 to 4 pm at the Kingston Coffee House in the Kingston Centre please join me some time.

----- Original message -----

From: [REDACTED]
Date: 2024-07-09 5:06 p.m. (GMT-05:00)
To: noreply <noreply@cityofkingston.ca>
Cc: "McLaren,Jeff" <jmclaren@cityofkingston.ca>
Subject: Re: City of Kingston - Temporary Noise Exemption Request for Frontenac Club

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Rather 'rich' to consider this a 'temporary' noise exemption when it extends the whole week, every week, for 7 months of the year. I don't live near this address but object to calling this a 'temporary exemption' because it puts the municipal by-law in disreput. Change the bylaw. Change the zoning. If the City would prefer to make this area into something other than an restricted noise zone at least do it publicly to give those who live in the area some real notice.

On Jul 9, 2024, at 3:06 PM, noreply@cityofkingston.ca wrote:



Temporary Noise Exemption Request for Frontenac Club

The City of Kingston has received a request from the Frontenac Club located at 225 King St. East, for a temporary noise exemption to allow amplified voice and music for various events held at their venue from May 1 to Nov. 30 annually. The requested exemption times are:

- Monday: 12 p.m. - 9 p.m.
- Tuesday: 12 p.m. - 9 p.m.
- Wednesday: 12 p.m. - 9 p.m.
- Thursday: 12 p.m. - 11 p.m.
- Friday 12 p.m. - 11 p.m.
- Saturday: 12 p.m. - 11 p.m.
- Sunday: 12 p.m. - 9 p.m.

We invite the public to submit any comments or concerns regarding this noise exemption request. Please direct your feedback to Kyle Compeau, Manager, Enforcement Services, by Friday, August 2 at 4 p.m.

About the City of Kingston

Kingston's vision of being a smart, livable and leading city is fast becoming reality. History and innovation thrive in our dynamic city located along the beautiful shores of Lake Ontario, an easy travel distance from Toronto, Ottawa and Montreal, in the heart of eastern Ontario. With a stable and diversified economy that includes global corporations, innovative startups and all levels of government, Kingston's high quality of life offers access to world-class education and research institutions, advanced healthcare facilities, affordable living and vibrant entertainment and tourism activities.

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Contact Us

216 Ontario Street,
Kingston, Ontario, Canada
K7L 2Z3

City of Kingston

From: [REDACTED]
To: [Compeau, Kyle](#); [Glenn, Conny](#)
Subject: Noise bylaw and the Frontenac Club
Date: July 24, 2024 1:20:22 PM

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Kyle Compeau and Connie Glenn,

The owners of the Frontenac Club, located at 225 King St. E., have requested permission for an exemption from the municipal noise bylaw. We strongly oppose this exemption request and urge Kingston City Council to not give this business permission to continue generating unnecessary amplified noise that can be heard several blocks away.

The owners should have completed their due diligence and made themselves aware of the bylaw as part of their business plan. Their current request focuses on personal financial gain, without concern for the negative impact on the surrounding residential neighbourhood which includes many families with small children.

It is well documented that noise pollution negatively affects quality of life and human health in many ways, including sleep disturbance, annoyance, hearing loss, cardiovascular disease and endocrine effects. Noise (which includes loud music, amplified voices, modified vehicles etc.) can also present a safety hazard for pedestrians and cyclists.

Other Kingston businesses have recently taken ownership of the public space by installing outdoor speakers to impose gratuitous noise on pedestrians. People have the right to choose whether they enter noise polluted businesses but business owners should not have the right to direct unnecessary noise into the public domain. The loud bell ringing that occurs every 15 minutes from St. George's Cathedral also falls into this category.

Our outdoor soundscape already has significant noise pollution; unnecessary noise needlessly compounds this health issue. As such, noise control should be an important part of municipal planning. It is imperative that the City of Kingston deny the Frontenac Club's noise exemption request and also take action by updating the municipal noise bylaw to protect its residents from the adverse health effects of noise pollution.

Thank you.

Pam and Andrew Landy
Area residents

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Re: Proposed Frontenac Club Hotel Amplified Music/Voice Exemption
Date: July 25, 2024 7:35:19 AM
Attachments: [FC Solicitation Letter.pdf](#)

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning Mr. Compeau,

I live on the corner of King and Earl Streets. My wife and I enjoy the location for it's historic beauty, and peaceful neighborhood ambience.

I was one of the complainants about the music emanating from the Frontenac last year, so I think you can predict what my opinion of the exemption.

The Frontenac Club knew what they were getting in to when they undertook the venture. There are other boutique hotels and Inns in the area, and as far as I have heard, none of them feel the need to broadcast music throughout the neighborhood to stay in business. Frankly, I am a little angered by the FC's woe-is-me attitude to their business, and attempting to lay blame on the community for a poor business decision.

It is no wonder local consultation did not reveal any objections to rezoning, since that would not carry with it an automatic exemption to the city's sound by-laws, so what's to complain about. Perhaps the FC group didn't understand that when they applied for the rezoning, but that notwithstanding, it is no reason to change it now.

It is not necessary to amplify the entertainment as much as they do - if at all - to be heard within the confines of the courtyard. Had the FC made a real effort to contain it's outdoor entertainment within the walls, they never would have had any complaints. It is difficult to contain bass sounds. Since they travel like a lion's roar, it can disturb the peace, and sleep, many blocks away.

Allowing anyone, no matter who, to bend the sound by-law to their will would be the proverbial camel's nose under the tent. The next applicant would cite the former exemption to justify and prosecute their request, and so on, and so on.

I have attached a copy of the Frontenac Club's hand delivered solicitation for support on their behalf, (if you not yet had a chance to read it). Please enter this in the record for the meeting.

I truly hope the City decides in favour of maintaining the by-law standard for the citizens of Kingston, without exception.

Sincerely,
Bill Pollock
46 Earl St.
[REDACTED]

From: [Compeau, Kyle](#)
To: [Boulton, Melissa](#)
Subject: Fw: Frontenac Club - Noise By-law
Date: August 2, 2024 8:54:44 AM
Attachments: [Outlook-http_kin](#)
[Outlook-https_ww.png](#)
[Outlook-https_ww.png](#)
[Outlook-https_ww.png](#)



**Kyle Compeau, CMM III, MLE
Executive, Property Standards
Professional, MLEO (c), CPSO**
Manager, Enforcement Services
Enforcement Department
Growth & Development Services City of
Kingston
Located at: 1211 John Counter
Boulevard
216 Ontario Street, Kingston, ON K7L
2Z3
(613) 546-4291 ext 1343
kcompeau@cityofkingston.ca

The City of Kingston acknowledges that we are on the traditional homeland of the Anishinaabe, Haudenosaunee and the Huron-Wendat, and thanks these nations for their care and stewardship over this shared land.

From: James Ward [REDACTED]
Sent: August 1, 2024 2:29 PM
To: Compeau, Kyle <kcompeau@cityofkingston.ca>
Subject: Frontenac Club - Noise By-law

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello Kyle

I understand the City is looking for local resident feedback on this issue.

Much as I love the Frontenac Club and support their business, I don't believe that commercial premises that are surrounded by residential properties should be granted noise by-law exemptions. 11 pm is well past the bedtimes of many people, especially children. It also sets a precedent for other 'Inns' in the area (Secret Garden, Hoshelaga and the Rosemount) to apply for similar exemptions.

Therefore, I am opposed to this proposed exemption.

Many thanks

James Ward

From: T Down [REDACTED]
Date: August 2, 2024 at 1:10:29 PM EDT
To: "Compeau, Kyle" <kcompeau@cityofkingston.ca>
Subject: Frontenac club

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

I support the noise exception request from the Frontenac club. I admit I do not live immediately in that area, but I think it is a lovely venue for the citizens of Kingston to go and listen to some live music and I would like to be able to do that.

Tracy

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Noise exemption Frontenac Club
Date: August 5, 2024 7:21:02 PM

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No. The times requested are too long. In the event they actually had amplified music from 12 pm till 10 pm in one day that is way too much. This notification still doesn't say whether this is indoor or outdoor or if it varies. Sound carries a lot in this area. I would say *maybe* if it was indoor and lasted for a couple hours in the afternoon *or* a couple hours at night.

Gail White

[REDACTED]

Sent from my Galaxy

From: [REDACTED]
To: [Compeau, Kyle](#)
Subject: Frontenac Club hearing
Date: August 6, 2024 6:55:49 AM
Attachments: [image.png](#)

Caution: This email is from an external source. Please exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning Mr. Comparing,

Is there a hearing on the Frontenac Club's request for sound variance scheduled?
If so, can you send us the date and time (the street is interested)

If not yet scheduled, can you inform us when it is scheduled?

Kindest regards,
Bill Pollock



Noise Exemption Request for Frontenac Club

July 09, 2024

The City of Kingston has received a request from the Frontenac Club located at 225 King St. East, for a noise exemption to allow amplified voice and music for various events held at their venue from May 1 to Nov. 30 annually. The requested exemption times are:

- Monday: 12 p.m. - 9 p.m.
- Tuesday: 12 p.m. - 9 p.m.
- Wednesday: 12 p.m. - 9 p.m.
- Thursday: 12 p.m. - 11 p.m.
- Friday 12 p.m. - 11 p.m.
- Saturday: 12 p.m. - 11 p.m.
- Sunday: 12 p.m. - 9 p.m.

We invite the public to submit any comments or concerns regarding this noise exemption request. Please direct your feedback to Kyle Compeau, Manager, Enforcement Services, by Friday, August 2 at 4 p.m.

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Contact Us

City of Kingston

City Hall

216 Ontario Street

Kingston, ON K7L 2Z3

Canada

contactus@cityofkingston.ca [\(mailto:contactus@cityofkingston.ca\)](mailto:contactus@cityofkingston.ca)

Phone: 613-546-0000 [\(tel:613-546-0000\)](tel:613-546-0000)

Fax: 613-546-7816 [\(fax:613-546-7816\)](fax:613-546-7816)

The City of Kingston acknowledges that we are on the traditional homeland of the Anishinaabe, Haudenosaunee and the Huron-Wendat, and thanks these nations for their care and stewardship over this shared land.

Today, the City is committed to working with Indigenous peoples and all residents to pursue a united path of reconciliation.

Learn more about the City's reconciliation initiatives [\(/arts-culture-and-events/history-and-heritage/reconciliation/\)](#) [\(#\)](#) .

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Website Feedback

[\(/https://mycity.cityofkingston.ca/app/ask/Incident.Subject/Website%20general%20feedback/c/3456\)](https://mycity.cityofkingston.ca/app/ask/Incident.Subject/Website%20general%20feedback/c/3456)

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Revised Noise Exemption Request for Frontenac Club

August 02, 2024

The City of Kingston has received a revised request from the Frontenac Club located at 225 King St. East, for a noise exemption to allow amplified voice and music for various events held at their venue from May 1 to November 30, 2024 annually until November 30, 2026. The revised exemption times are:

- Monday: 12 p.m.- 8 p.m.
- Tuesday: 12 p.m.- 8 p.m.
- Wednesday: 12 p.m. -8 p.m.
- Thursday: 12 p.m. - 10 p.m.
- Friday: 12 p.m. -10 p.m.
- Saturday: 12 p.m. -10 p.m.
- Sunday: 12 p.m. -8 p.m.

The request is up for up to 5 days a week based on the discretion of the Frontenac Club on scheduling instead of 7, which was the original request.

Additionally, should the provisions related to amplified sound contained in Schedule B of By-Law 2004-52, "A By-Law to Regulate Noise ([/bylaws-and-animal-services/commonly-requested-bylaws/noise-bylaw/](#)) " be amended prior to November 30, 2026 expiration granted to the Frontenac Club, the exemption will be voided at the time of those amendments come into effect.

We invite the public to submit any comments or concerns regarding this revised noise exemption request to submit their comments by 4 p.m. on August 9, 2024. Please direct your feedback to Kyle Compeau, Manager of Enforcement Services, at kcompeau@cityofkingston.ca

Subscribe

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Contact Us

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FRONTENAC

SINCE 1845 CLUB KINGSTON

Dear Friends/Neighbours,

July 17th, 2024

We are urgently requesting your support. Recently, the Frontenac Club (FC) received a noise complaint most professional and informative. Ultimately, no ticket was issued following this visit, just a warning.

Since reopening in 2020 following a multi-million-dollar restoration of the 180-year old Club, we've regularly hosted local folk, jazz and contemporary musicians on our patio, receiving numerous compliments from our patrons and neighbours. We do host 8-12 weddings annually, with low levels of amplified music & voice, as well as civic, cultural and corporate events that may require amplification for speeches and award ceremonies.

We did rezone the property just after we purchased it in 2018. The current commercial zoning DT1-L124 permits for a broad range of commercial uses including Restaurant, Restaurant Outdoor Patio, and Hotel. We are also entirely located within the Downtown Kingston Business Improvement Area boundary and pay full commercial property taxes and the BIA levy. When we rezoned this historic property, you may recall the public meetings we held and our individual consultations with many of you. It will always be a point of grateful pride for us that we did not have one objection raised to our rezoning. Despite the rezoning and much to our surprise, the current Noise By-law does not permit any amount of amplified music or voice at any time of the day within the City.

The building was originally built as the first bank in Upper Canada by the Bank of Montreal in 1845, then became the Frontenac Club in 1907, and has been operating continuously as a commercial or mixed-use property since 1845. FC has been a hotel or bed and breakfast for the last 27 years.

Our ability to host events is fundamental to the economic success of FC, and supports our ability to employ our team, invest in the upkeep of the iconic historic building and brings positive experiences to our neighbours and guests. To be frank, we cannot run a full-service, high-quality boutique hotel and restaurant with patio, without the presence of amplified music & voices as defined in the By-law. The only way to resolve this matter in a way that allows us to continue to operate is by seeking an exemption to the By-law that allows for amplified music & voices for the hours listed below. We will be going before City Council on August 13th to seek approval for this exemption.

But we can't do this without support from you, our neighbours, as the report from City staff to Council is due on August 2nd. Specifically, we will be seeking an exemption for amplified music & voice during the following hours from May 1st to November 30th annually:

- Sunday through Wednesday: 12:00 pm – 9:00 pm
- Thursday through Friday: 12:00 pm – 11:00 pm

We do not seek to host artists and/or events every day of the week in this period. Rather, we need the flexibility to be able to book events and local musicians in advance. For clarity, we are not asking for approval to initiate something new at FC but to be allowed to continue with what we have been respectfully doing for the last 4.5 years since we reopened.

Please consider sending an email to Mr. Kyle Compeau, Manager Enforcement Services, at kcompeau@cityofkingston.ca by July 31st, indicating you are our neighbour and supporting our request.

Please feel free to contact us with any questions.
Sincerely,

Martin Skolnick, President
613-541-9865 (mobile)

Sean Billing, Managing Partner
705-330-5685 (mobile)

